



Article 12 - Enforcement of Rules or Disputes

Last Updated: September 27, 2026

Article 12.01: Consideration of Alleged Violations

The Stellar MLS Board of Directors shall give consideration to all written complaints having to do with violations of Stellar MLS Rules and Regulations.

Article 12.02: Violation of Rules and Regulations

If the alleged offense is a violation of Stellar MLS Rules and Regulations and does not involve a charge of an alleged violation of one or more provisions of Article 18 of the Stellar MLS Rules and Regulations or request for arbitration, it may be administratively considered as determined by the Stellar MLS Board of Directors. If a violation is determined, Stellar MLS Board of Directors may direct the imposition of sanction, provided the recipient of such sanction may request a hearing before a Hearing Panel appointed in accordance with current Stellar MLS policy within twenty days following receipt of the imposed sanction. All Hearings shall be conducted in accordance with the National Association of REALTORS [*Code of Ethics and Arbitration Manual*](#). Decisions of the panel will be final; appeals based on due-process grounds will be heard and decided by the Executive Committee of the Stellar MLS Board of Directors. (Updated 10/2011)

Article 12.03: The Use of Fines as Part of Rules Enforcement

The imposition of moderate fines is considered sufficient to constitute a deterrent to violation of the Stellar MLS Rules and Regulations. Suspension or termination is a sanction to be used in cases of extreme violations or repeated violations of the Stellar MLS Rules and Regulations.

Article 12.04: Complaints of Professional Misconduct

All other complaints of unethical conduct shall be referred by the Stellar MLS Board of Directors to the local Grievance Committee for appropriate action in accordance with the Code of Ethics and Arbitration Manual of the National Association of REALTORS®.